



The Master of Health Administration Program at Saint Joseph’s College has adopted a modified version of the Healthcare Leadership Alliance Competency Model as the basis for the program. Students completing the program are expected to have achieved at least intermediate mastery of each competence noted below.

Domain	Competence
<b>Communication &amp; Relationship Management</b>	Utilize effective Interpersonal Communication
	Exhibit Effective Writing Skills
	Demonstrate Effective Presentation Skills
<b>Leadership</b>	Effectively Lead and Manage Others
	Manage Change Effectively
	Able to Honestly Assess Self
	Demonstrate Systems Thinking
	Effectively Solve Problems and Make Decisions
<b>Professionalism</b>	Exhibit Personal and Professional Ethics
	Contribute Professionally and in Community
	Work Effectively in Teams
<b>Knowledge of the Healthcare Environment</b>	Explain Health Care Issues and Trends
	Analyze Population Health and Status Assessments
	Explain Health Policy
	Apply Health Care Legal Principles
<b>Business and Analytical Skills</b>	Manage Healthcare Finance

	Effectively Manage Human Resources
	Explain Organizational Dynamics and Governance
	Apply Strategic Planning
	Utilize Effective Marketing Principles
	Understand and Effectively Manage Information and Use Technical Skills
	Employ Quality Improvement/Performance Improvement Strategies
	Demonstrate Quantitative Skills
	Plan and Manage Projects
	Analyze and Apply Economic Principles

**Adopted July 2017**